

VILLAGE OF BROWNSVILLE

OFFICE OF CLERK-TREASURER

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Dear Water Customer:

The Village of Brownsville is actively studying its residents' habits and actions specific to their water softeners.

We are doing this to ensure our wastewater going to Kummel creek is as low in chlorides as possible. Chlorides are known to harm the reproductive chemistry in small water crawlys and fish. They also cannot be treated by conventional methods at the sewer plant. The only cost-effective way to reduce chlorides is at the source. Water softeners are the primary source of chlorides in our wastewater.

You may not know that the Village already softens a percentage of the water distributed to our customers. Roughly a third of the hardness is removed by our water plant, sending water to our customers at 15 grains. Many water softeners are set at a factory default hardness of 25 grains or more.

This provides our customers an opportunity to save some real money.

The easiest way to determine if you are dumping money down the drain is to monitor your salt use.

But what is the "right" amount of salt? Every softener brand and type have a different right answer. It all comes down to usage and hardness. Here in Brownsville, a rough estimate is 25lbs per person per quarter.

If you are a family of four and carrying bags of salt down every week, you're using too much!

The Village has partnered with Culligan of Fond du Lac to provide free water tune-ups for your water softener. Simply call them and they'll schedule a full water check-up, tweak the settings appropriately, and offer any water advice that they can. Phone 920-922-4654

These tune-ups are FREE to you! The partnership is a part of a comprehensive chloride reduction plan and is a part of how we are tackling chlorides in the wastewater.

We are trying to prioritize and follow up with everyone the best we can. Please return the slip below with your water bill payment.

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Name _____ Address _____

If known, Water Softener Make/Model (ex: Culligan Mark 10) _____

If known, circle type of softener (timed, demand, smart) Annual pounds of Salt used: _____